

EIS DELUXE



LOVE EXPRESS

Date

2026

Class

FIRST CLASS

USER MANUAL

EIS DELUXE

OVERVIEW OF ALL PRODUCTS



**DOOR 1
SATISFYER**
KEGEL BALL
'YONI POWER 1'
(SMALL)



**DOOR 2
SATISFYER**
SPANKING
PADDLE



**DOOR 3
SATISFYER**
MASSAGE OIL
'VANILLA & TONKA
BEAN'



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CARD GAME



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EIS DELUXE

OVERVIEW OF ALL PRODUCTS



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DOOR 16
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DOOR 17
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DOOR 21
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EYE MASK



DOOR 23
ANAL PLUG
WITH CRYSTAL



DOOR 24
FAN FACTORY
RABBIT
VIBRATOR
'DARLING DEVIL'

EN | Please read these instructions carefully and completely before using the sexual wellness devices from the advent calendar for the first time and pay particular attention to the warnings and safety instructions in section 3 and the instructions for use in section 4. Keep this instruction booklet as it contains important information on safe use as well as technical and legal information obligations that may also be important for you at a later date.

1) How to Use the Products*

DOOR 1: SATISFYER KEGEL BALL 'YONI POWER 1' (SMALL)

Use: This kegel ball is intended for training the pelvic floor muscles. You can wear them for about 15 minutes a day while doing light exercise. This will strengthen your muscles, which can increase your ability to orgasm if used regularly.

Warning and safety instructions: Clean before and after each use. Do not share between users. Use water-based lubricant if needed. Ensure the device can be removed easily at all times. Do not use on irritated, inflamed, or injured tissue. Discontinue use if pain, discomfort, or bleeding occurs.

Specifications:

Weight: 22 g
Length: 125 mm
Diameter: 20 mm
Material: Body-safe silicone

DOOR 2: SPANKING PADDLE

Use: Your toy can be used to deliver "punishment" during erotic bondage role-playing games. Whip your partner with light strokes to cause gentle pain, but always observe your partner's pain limit and stop immediately if you reach it. Always make sure the skin is warmed up. The butt is an ideal place to whip because it has fatty tissue. Never whip anyone in the face. Improper use may result in injury, bruising, or serious harm. Avoid prolonged or repeated use on the same area.

Specifications:

Net weight: 16.4 g; Gross weight: 20 g
Star length: 75 mm
Total length: 235 mm
Width: 80 mm
Material: PVC, ABS

DOOR 3: SATISFYER MASSAGE OIL 'VANILLA & TONKA BEAN'

Use: Apply a suitable amount of oil to your hands or directly to the desired area of the body and gently massage into the skin. Reapply as needed.

Note: For external use only. Discontinue use if you experience irritation or an allergic reaction. Not water-soluble. Do not use with condoms. Avoid contact with eyes. Do not ingest. Keep out of reach of children. May stain fabrics – wash immediately. Surfaces may become slippery – clean up any spills immediately.

Specifications:

Contents: 75 ml
Ingredients (INCI): Helianthus Annuus Seed Oil, Glycine Soja Oil, Aroma, Simmondsia Chinensis Seed Oil, Tocopherol, Benzyl Alcohol, Coumarin
Please note the best before date of the massage oil. After opening, the massage oil has a shelf life of six months.

DOOR 4: EROTIC CARD GAME

Detailed game instructions are included inside Door 4.

DOOR 5:

SATISFYER LUBRICANT 'BOOGY BOOTY', WATERBASED

Use: Water-based anal lube helps ease entry and boosts comfort for an enjoyable intimate connection. Compatible with latex condoms. Make sure to test compatibility with toys first. Place a suitable amount of lube on the desired area or onto a condom. Reapply as needed. It's water-soluble, washes off easily, and is good for everyday use.

Warning: This lubricant is not a contraceptive and does not contain any spermicidal agents. Do not use if you are trying to conceive (mechanical barrier effect). Discontinue use if skin irritation occurs and consult a doctor if necessary. Keep out of reach of children. Store in a cool, dry place away from direct sunlight. Serious incidents relating to this product must be reported to the manufacturer and the relevant national authority.

More information about the lubricant: This oil- and fat-free lubricant is a medical product suitable for use on the skin, in intimate areas, and with

all types of condoms and sex toys. It meets the strict requirements of the Regulation (EU) 2017/745 on Medical Devices (MDR) and the German Medical Devices Act. This is a high-quality product thanks to the select raw ingredients, monitored manufacturing processes and comprehensive testing. It has been tested for compatibility with the skin and mucous membranes, and is verifiably condom-safe.

Other information: Lubricants reduce friction and simultaneously improve gliding capacity, which is why we recommend their use during intercourse and when using toys. This enables you to avoid pain and minor injuries in your sensitive intimate areas. It also improves safety when using condoms thanks to the reduced friction.

For information on ingredients that may cause intolerance or an allergic reaction, please refer to the 'Ingredients (INCI)' section of the product label. If you find that you are unable to tolerate the product, please remove the product as described above, and consult a doctor if necessary.

Specifications:

Contents: 75 ml
Ingredients (INCI): Aqua, Glycerin, Hydroxyethylcellulose, Sodium Benzoate, Sodium Chloride, Lactic Acid



Please observe the expiration date of the lubricant. Once opened, it can be stored for six months.

DOOR 6: SATISFYER MASTURBATOR EGG

Use: This toy is designed to stimulate the penis, especially the glans. Open the plastic cover and take out the soft, textured sleeve. Thanks to its special Hydro Active TPE material, you don't need lubricant for maximum pleasure. Just a little water makes it delightfully slippery. This masturbator is intended for single use.

Specifications:

Gross weight: 45 g; Net weight: 44 g
Length: 69 mm
Width: 52 mm
Minimum diameter: 43 mm; Maximum diameter: 50 mm
Material: TPE, ABS plastic

DOOR 7: SATISFYER TOY CLEANER

Use: Alcohol-based special cleaner for hygienic cleaning and disinfection of sensitive and non-porous surfaces (e.g., sex toys made of silicone, glass, and plastic). Wash the toy with mild soap and warm water. Generously spray the entire surface of the toy with the toy cleaner till the entire surface is covered with the toy cleaner and is wet to touch. Allow it to sit for 5-10 minutes. Wipe the toy off with a clean cloth or let the toy air-dry completely before storing in a cool, dry place. Ensure safe use by cleaning your toys with the Satisfyer Toy Cleaner after every use. Only use on alcohol-resistant materials. Do not use on skin or mucous membranes. Test material compatibility before use.

Warning and Safety Instructions: Use biocides safely. When cleaning, leave the biocide on the toy for approximately one minute to disinfect it. Always read the label and product information before use. Keep out of reach of children. If the product comes into contact with your eyes, rinse immediately with water and consult a doctor. If swallowed, seek immediate medical attention and show the packaging or label. Avoid prolonged skin contact. Rinse your hands thoroughly after use. Do not inhale. Vapors may cause drowsiness and dizziness. Use only in well-ventilated areas. Do not smoke. Dispose of completely empty packaging in the recycling bin only. Take any remaining product to a hazardous waste collection point.

Hazard Warnings: H226: Flammable liquid and vapour. H319: Causes serious eye irritation. H315: Causes skin irritation. P101: If medical advice is needed, have product container or label at hand. P102: Keep out of reach of children. P210: Keep away from heat, hot surfaces, sparks, open flames and other ignition sources. No smoking. P264: Wash hands thoroughly after handling. P305+P351+P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. P314: Get medical advice/attention if you feel unwell. P501: Dispose of contents/container to an approved disposal facility.

Specifications:

Contents: 75 ml
Active substances: Ethanol (CAS-Nr. 64-17-5): 21,0 %, Lactic Acid (CAS-Nr. 79-33-4): 2,5 %



DOOR 8: BULLET VIBRATOR

Use: This bullet vibrator is intended for external stimulation of the body. Switch on the device using the control button and select the desired vibration setting. Clean the device before and after each use with warm water and mild soap or a suitable toy cleaner. Do not use aggressive cleaning agents. Allow the product to dry completely before storing.

Warning and Safety Instructions: Use the product for external use only. Do not use on irritated or injured skin. Discontinue use if pain, discomfort, or irritation occurs. Keep the product out of reach of children. Do not use the device while charging or if it shows visible damage. Only use batteries of the specified type. Insert batteries correctly according to polarity. Do not expose the product to extreme temperatures or direct sunlight.

Specifications:

Gross weight: 23g; Net weight: 18.5g
Length: 58 mm
Material: ABS
Battery Type: Button Cell Battery LR44 x 3
Battery Capacity: 135mAh
Waterproof: IPX5



Information on this product in accordance with ElektroG/WEEE and battery law can be found in section 6 of these instructions. Information about CE can be found in section 5 of this manual.

DOOR 9: MESSAGE ATTACHMENT FOR BULLET VIBRATOR (COMPATIBLE WITH DOOR 8)

Use: This message attachment is designed for use with the bullet vibrator. Place the attachment securely onto the device before use. Use for external stimulation of the body only. Remove the attachment after use.

Cleaning and care: Clean the attachment before and after each use with warm water and mild soap or a suitable toy cleaner. Allow the product to dry completely before storing.

Warning and Safety Instructions: Use the attachment only in combination with a compatible device. Do not use on irritated or injured skin. Discontinue use if pain, discomfort, or irritation occurs. Keep out of reach of children.

Specifications:

Gross weight: 16g; Net weight: 14g
Length: 83 mm
Width: 42.1 mm
Material: Silicone

DOOR 10: HANDCUFFS WITH SATIN FINISH

Use: Secure the handcuffs around each wrist with a soft satin ribbon, creating a loop or knot that is secure yet easily removable. Make sure the ribbons are tight enough to provide support, but not so tight that they cut into the skin or restrict blood circulation. The permanently integrated ring connects both cuffs and keeps the wrists at a defined distance. Before use, agree upon a signal so that the game can be safely interrupted at any time and the cuffs loosened.

Warning and safety instructions: Never leave a restrained person unattended. Always keep a cutting tool or means of release nearby. Discontinue use if discomfort or injury occurs.

Specifications:

Net weight: 28 g; Gross weight: 33 g
Length: 800 mm
Width: 40 mm
Material: polyester, iron

DOOR 11: ANAL BEADS WITH TEXTURED SILICONE

Use: Your toy is designed for anal stimulation. Make sure you are relaxed, apply plenty of water-based lubricant and use with care. Never insert the product beyond the base. Never insert a toy used anally into the vagina without first cleaning with an antibacterial wipe.

Warning and Safety Instructions: Do not use on irritated, inflamed, or injured tissue. Discontinue use if pain, discomfort, or bleeding occurs. Clean before and after each use.

Specifications:

Gross weight: 15 g; Net weight: 13 g
Total length: 240 mm
Diameter: 14 mm
Material: Silicone

DOOR 12: WHIP WITH WRIST STRAP

Use: This toy is perfect for erotic role-play involving light punishments. Deliver gentle strikes to bring your partner pleasurable pain, but always respect their limits and stop immediately if reached. Make sure the skin is warmed up beforehand. Light strikes work best on the buttocks, which have protective fat layers. Never strike the face.

Specifications:

Gross weight: 38 g; Net weight: 33 g
Length: 550 mm
Material: PVC, iron

DOOR 13: PENIS RING WITH BEADED TEXTURE

Use: Your toy is designed for stimulation of the penis and your partner. Due to its snug fit, it creates a slight constriction effect, which may help delay orgasm. Place the toy around the penis while flaccid, as this also allows for easier removal. The external structure is designed to stimulate your partner during intercourse, while also increasing the girth and, to some extent, the perceived length of the penis.

Warning and Safety Instructions: If pain or discomfort occurs before the erection subsides, carefully stretch the product with your fingers and remove it. If it leaves a red or bluish mark, we advise against further use. If you have vascular, nerve, or blood clotting disorders, or diabetes, consult your doctor before using this product. We do not recommend use during anal intercourse. This toy is not a contraceptive and does not provide protection against pregnancy or sexually transmitted infections. It must not be used as a substitute for a condom.

Specifications:

Gross weight: 22 g; Net weight: 19 g
Length: 130 mm
Minimum diameter: 20 mm; Maximum diameter: 50 mm
Material: TPE

DOOR 14: FEATHER TICKLER

Use: The feather tickler offers gentle, full-body stimulation. Softly stroke your partner's body to ignite pleasure. Avoid using near the eyes, don't swallow it, and don't insert it.

Specifications:

Gross weight: 7 g; Net weight: 5 g
Length: 240 mm
Material: Polyester, ABS plastic, rubber

DOOR 15:

SATISFYER AIR PULSE VIBRATOR 'PRO 2 GENERATION 2'

Use: This sexual wellness device is intended for clitoral or vaginal stimulation. Spread the labia slightly apart and place the applicator head on the clitoris. Once the device is positioned correctly, you don't have to move it.

Controls: To operate the toy, simply press the power button for approximately two seconds to get started. Press the "+" button to change the vibration setting. The button with the "-" marking scrolls backwards through the settings. Press the power button again for approximately two seconds to deactivate the toy.

Battery: Your toy is rechargeable. Before using it for the first time, it must be fully charged using a USB-C charging cable – which simply needs to be inserted vertically into the socket. **Warning:** Do not use the product or allow it to come into contact with liquids while it is charging! Contacts, plugs, and sockets must be dry and clean. Note: The control panel flashes during charging. Once charging is complete, it lights up continuously. After each charging process, you should disconnect the charging cable from the power supply to prevent damage!

Specifications:

Gross weight: 166 g; Net weight: 163 g
Length: 164 mm
Width: 65 mm
Height: 46 mm
Material: silicone, ABS
Storage temperature: -5 - +60 °C / 23 - 140 °F
Waterproof: Yes (IPX7)
Battery Type: Li-Ion 3.7 V
Battery Capacity: 220 mAh
Maximum Charging Current: 220 mA
Charging Voltage: 5 V
Charging Time: approx. 2 h
Operating Time: approx. 60 min
Interface: USB-C



Information on this product in accordance with ElektroG/WEEE and battery law can be found in section 6 of these instructions. Information about CE can be found in section 5 of this manual.

DOOR 16: SATISFYER LUBRICANT 'CHEEKY CHERRY'

Use: Tingling, water-based lube to ease entry, adding sparkle to sexual excitement. Compatible with latex condoms. Make sure to test compatibility with toys first. Place a suitable amount of lube on the desired area or onto a condom. Reapply as needed. It's water-soluble, washes off easily, and is good for everyday use.

Warning: This lubricant is not a contraceptive and does not contain any spermicidal agents. Do not use if you are trying to conceive (mechanical barrier effect). Discontinue use if skin irritation occurs and consult a doctor if necessary. Keep out of reach of children. Store in a cool, dry place away from direct sunlight. Serious incidents relating to this product must be reported to the manufacturer and the relevant national authority.

More information about the lubricant: This oil- and fat-free lubricant is a medical product suitable for use on the skin, in intimate areas, and with all types of condom and sex toy. It meets the strict requirements of the Regulation (EU) 2017/745 on Medical Devices (MDR) and the German Medical Devices Act. This is a high-quality product thanks to the select raw ingredients, monitored manufacturing processes and comprehensive testing. It has been tested for compatibility with the skin and mucous membranes, and is verifiably condom-safe.

Other information: Lubricants reduce friction and simultaneously improve gliding capacity, which is why we recommend their use during intercourse and when using toys. This enables you to avoid pain and minor injuries in your sensitive intimate areas. It also improves safety when using condoms thanks to reduced friction.

Specifications:

Contents: 75 ml

Ingredients (INCI): Aqua, Hydrogenated Starch Hydrolysate, Hydroxyethyl-cellulose, Sodium Lactate, Sodium Benzoate, Aroma, Saccharin, Benzyl Alcohol, Limonene, Sodium Chloride, Lactic Acid



Please observe the expiration date of the lubricant. Once opened, it can be stored for six months.

DOOR 17: PENTHOUSE LINGERIE

The high-quality lingerie should only be washed by hand.

Specifications:

Size: S-L

Material: For the exact material composition, please check the label attached to the lingerie.

DOOR 18: HEART-SHAPED CLAMPS

Use: The nipple clamps are designed exclusively for use on the nipples. The handles are placed around the nipples and create a sensual ache of pleasure. The intensity of the clamp can be individually regulated using the adjustment screws. If the nipples turn blue during use, we recommend removing them as soon as possible. If the nipples turn white, the clamps should be removed IMMEDIATELY! If the wearer experiences intense pain when touching the pinched nipples, the clamps should also be removed IMMEDIATELY. The maximum wearing time of 15 minutes should not be exceeded. Do not use on irritated, inflamed, or injured skin. Improper use may result in injury or tissue damage.

Specifications:

Gross weight: 16 g; Net weight: 13 g

Length: 60 mm

Material: iron, PVC, ABS

DOOR 19: MEN'S THONG WITH FESTIVE DESIGN

Use: This men's thong is designed as intimate apparel and intended to be worn on the body. The elastic waistband ensures a secure and comfortable fit.

Specifications:

Size: One size

Material: 100% polyester

DOOR 20: SATISFYER MASSAGE CANDLE 'CASHMERE WOOD & TONKA BEAN'

Use: The wax of the candle liquefies into an oil for couple's massages. Light the candle and let it burn for 15 minutes. After the wax has liquefied, drip it

on your partner from a distance of 30 cm and gently massage into the skin.

Warning and safety instructions: Extinguish flame before use. Before contact with the skin, check the temperature of the oil. Hot wax/oil may cause burns. Do not burn the candle on or near flammable objects. Always leave at least 30 cm distance between two flames. Never leave the burning candle unattended. Leave lighted candle out of reach of children or animals. Please refrain from use if there are known allergies to any of the ingredients listed below. Do not swallow the candle. Avoid contact with the eyes. Never place candles in drafty places, and always keep a sufficient distance to flammable objects (e.g. textiles, curtains). The candle is intended for external use only. Discontinue use if irritation or discomfort occurs. Store in a cool, dry place. Keep away from direct sunlight.

Specifications:

Contents: 15 ml

Gross weight: 35 g

Ingredients (INCI): Butyospermum Parkii Butter, Elaeis Guineensis Oil, Cera Alba, Parfum, Fragrance Oil (Feve Tonka)

DOOR 21: BONDAGE TAPE

Use: This bondage tape is designed for erotic restraint play. It sticks to itself, making it easy to wrap and secure anywhere on your body. Wrap it around wrists, ankles, or even your torso. You can also use it on objects without leaving any sticky residue. Avoid using it on your nose, mouth, or throat. Always ensure blood circulation isn't restricted during use. Even though it unravels quickly, keep emergency scissors nearby for safety.

Specifications:

Gross weight: 44 g; Net weight: 39 g

Length: 1000 mm

Material: PVC

DOOR 22: SATIN EYE MASK

Use: This blindfold is intended for erotic role-playing and should not be used as a toy by children. Ensure a safe environment before use. This product should only be washed by hand with a maximum temperature of 40 °C.

Specifications:

Material: 100% polyester

DOOR 23: ANAL PLUG WITH CRYSTAL

Use: Your toy is designed for anal stimulation. Make sure you are relaxed, apply plenty of water-based lubricant and use with care. Never insert the product beyond the base. Never insert a toy used anally into the vagina without first cleaning with an antibacterial wipe.

Warning and Safety Instructions: Do not use on irritated, inflamed, or injured tissue. Discontinue use if pain, discomfort, or bleeding occurs. Clean before and after each use.

Specifications:

Gross weight: 48 g; Net weight: 45 g

Length: 70 mm

Shaft length: 60 mm

Min diameter: 10 mm; Max diameter: 28 mm

Material: silicone, acrylic

DOOR 24: FUN FACTORY RABBIT VIBRATOR 'DARLING DEVIL'

Use: This toy is designed for vaginal and clitoral pleasure. Apply plenty of lube and insert the shaft so the flexible clitoral stimulator tip rests just below the shaft on the clitoris.

Controls: To turn it on, press the "FUN" button for half a second — it's ready to go. Press the "+" button to ramp up vibration patterns and intensity, and the "-" button to lower them or set vibrations to a steady level. Press the "FUN" button again to turn it off.

Battery: Open the battery compartment by turning it counterclockwise. Insert the batteries, making sure the polarity is correct.

Specifications:

Gross weight: 210 g; Net weight: 206 g

Shaft length: 100 mm

Length: 200 mm

Minimum diameter: 32 mm; Maximum diameter: 35 mm

Material: Silicone, ABS plastic

Waterproof: Yes (IPX7)

Powered by: 2 x Micro AAA batteries (not included, replaceable)

Storage temperature: -5 °C to +60 °C

Usage time: approximately 45 min



Information on this product in accordance with ElektroG/WEEE and battery law can be found in section 6 of these instructions. Information about CE can be found in section 5 of this manual.

* Explanatory notes to the information provided under 1):

- "Gross weight" refers to the weight of the device including packaging.
- "Netweight" refers to the weight of the device only. If the batteries are included, they are also included in the net weight.

2) Troubleshooting

In the event of any problems or operating difficulties with one of your products, please contact our customer support, who will be happy to assist you. Customers in Germany should use the email address info@eis.de, while customers in Austria should use the email address info@eis.at.

3) Warning and safety instructions

The Advent calendar and the contents of the individual doors are sexual wellness devices for adults, not medical devices and not products with medical (with the exception of the lubricants included) or other healing effects. Intended use includes observing the points mentioned under 1) as well as the warning and safety instructions listed here:

- P101: If medical advice is needed, have product container or label at hand.
 - P102: Keep out of reach of children.
 - P210: Keep away from heat, hot surfaces, sparks, open flames and other ignition sources. No smoking.
 - P264: Wash hands thoroughly after handling.
 - P305 + P351 + P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
 - P314: Get medical advice/attention if you feel unwell.
 - P501: Dispose of contents/container to an approved disposal facility.
 - PT2: Surface disinfection (not for food contact surfaces)
 - BAuA No.: N-117101
 - UFI: Y3DY-4Q67-GDDA-PC3A
- Use biocidal products with care. Always read the label and product information before use. In case of emergency: Contact the national poison control center or a doctor.

Note on the operating time per use:

The electrical operating time of the sexual wellness devices per use must not exceed a period of 45 minutes. After this period, the device must be switched off for at least 15 minutes to allow it to cool down before further use. Strictly avoid operating it for a longer period than specified.

Risk of injury from piercings or jewelry!

Remove piercings or jewelry in intimate areas before using the sexual wellness device.

Risk of injury with irritated or injured skin!

Do not use the sexual wellness devices on irritated or injured skin. Discontinue use if pain and/or discomfort occur during use.

Do not operate the devices if they are:

- unusually warm
- mechanically damaged or deformed
- discolored

Risk of injury for children!

Keep the entire calendar and its contents out of the reach of children.

Supplementary instructions for electronic products.

Risk of injury due to fire/ignition!

Do not extinguish the devices with water. Do not throw devices into fire.

Risk of injury due to defective batteries! (for battery-operated devices)

Improper handling can cause batteries to react in an uncontrolled exothermic manner. If this occurs, immediately dispose of the entire product properly.

Warning and safety instructions for button cells!

Keep batteries away from children. Swallowing may cause serious injury or death. Seek immediate medical attention if swallowed.

Risk of injury from electric shock! (for battery-powered devices)

Liquid can cause damage to the charging circuit and endanger your health. Disconnect the device from the charging cable/circuit during cleaning.

Risk of damage due to contact with liquids during charging! (for battery-powered devices)

Contacts, plugs and sockets must be dry and clean. Avoid contact with liquids while charging the device.

Risk of damage due to magnetic fields!

Magnetic fields can affect mechanical and electronic components such as pacemakers. Do not use the devices directly over a pacemaker. Contact your physician for more information. Do not place cards with magnetic strips (e.g. credit cards) near the products, as they may be damaged by the magnet located on the product.

Risk of damage due to changing ambient temperatures!

Changing ambient temperatures (e.g. after transport) can lead to condensation. If this occurs, do not operate the device until it has adjusted to the new ambient temperature. The device may only be used within an ambient temperature range of -5 °C to +60 °C (23 °F to 140 °F).

Risk of damage due to excessive charging times! (for battery-powered devices)

Risk of damage due to overcharging! (for devices with rechargeable batteries)

Disconnect the charging cable from the electrical supply after each charging process. Only charge the device within an ambient temperature range of -5 °C to +60 °C (23 °F to 140 °F).

Risk of injury due to improper repair!

Do not force the devices to make repairs yourself. Do not insert sharp objects into the devices.

4) Additional instructions for use

- Use and operate the products exclusively in accordance with the instructions for use. Do not misuse them.
- The included products must be cleaned before and after each use.
- In case of pregnancy, wearing a pacemaker, diabetes, vascular diseases, blood clotting disorders, problems related to the use or similar, consult the responsible doctor before using the device.
- Store the products at room temperature, between -5° - 60°C. At a storage temperature below -5° or above 60°, the products may no longer function properly.
- The liquids contained (massage oils) are only suitable for external use and under no circumstances for consumption. The lubricants are also not suitable for consumption. They have no contraceptive effect and do not protect against sexually transmitted diseases. Also note the best before date and the shelf life after opening the product. We expressly advise against use after expiry of the shelf life. Keep cool, dry and protected from sunlight.
- It is best to use the devices in combination with a water-based lubricant for the greatest safety and pleasure. Do not use lubricants that are not water-based; otherwise, the material of the device may be damaged. We also advise against using without lubricant to avoid skin irritation.
- Do not stimulate an area for more than 15 minutes to prevent overstimulation. This applies to any type of sexual wellness device (vibrators, dildos, love balls, penis rings, etc.).
- Clean all devices before and after each use.
- Do not share devices between users.

Manufacturer information according to

Section 18 Paragraph 4 ElektroG

According to the German Electrical and Electronic Equipment Act (ElektroG), we hereby inform you of the following in connection with future recycling of this electronic device:

a) Old appliances do not belong in household trash

Once the purchased product reaches the end of its service life, it should not be disposed of as old equipment in household trash, but rather in a separate collection and return system.

b) Batteries, rechargeable batteries and lamps

Removable batteries or rechargeable batteries that are not enclosed in the old device, as well as lamps that can be removed from the old device without causing any damage, must first be removed without causing any damage and disposed of separately in accordance with the applicable recycling regulations. This does not apply to old devices that are prepared for reuse with the involvement of a public trash disposal authority.

c) Possibility of returning old devices

You can hand in old devices free of charge to municipal collection points, the product distributor or the manufacturer. Shops with a sales area of at least 400 m² for electrical and electronic equipment and grocery stores with a total sales area of at least 800 m² that offer electrical and electronic equipment several times a year or permanently and provide the devices on the market are obliged to take back old devices. This also applies to online sales if the storage and shipping areas for electrical and electronic equipment are at least 400 m² or the total storage and shipping areas are at least 800 m². In principle, distributors must ensure that they can be taken back by providing suitable return options at a reasonable distance from the respective end user. The possibility of returning an old device free of charge exists in the case of distributors who are obliged to take old devices back, among other things if a new device of the same type that essentially fulfills the same functions is handed over to an end user. If a new device is delivered to a private household, the old device of the same type can also be handed over there for collection free of charge; this applies to online sales for devices in categories 1, 2 or 4 in accordance with section 2 para. 1 ElektroG, namely "heat exchangers," "display screen devices" or "large devices" (the latter with at least one external dimension of more than 50 centimeters). End users are asked about a corresponding intention to return an old device when concluding a purchase contract. There is also the option of returning old devices that are no larger than 25 centimeters in any external dimension to the distributors' collection points free of charge, regardless of the purchase of a new device, limited to three old devices per device type per return. As a manufacturer, we are connected to the take-back system of the provider "take-e-back". You can find suitable collection points at the following URL: <https://www.take-e-back.de>

d) Data protection

If there is any personal data on the old device, we recommend deleting the data before disposal.

5) Notes on CE mark for electronic products

 Triple A Import GmbH, Am Lenkwerk 3, 33609 Bielefeld, Germany declares that all electronic products are in compliance with the relevant provisions of the applicable European Directives 2014/30/EU and 2011/65/EU.

6) Meaning of the crossed-out trash can symbol



The symbol of a crossed-out trash can shown on the electrical and electronic device to be disposed of indicates that the device in question should not be disposed of in household trash at the end of its product life, but should be disposed of separately in electrical and electronic device disposal locations.

Notes on the Battery Act: In connection with the sale of batteries and rechargeable batteries, we are obliged as a retailer under the Battery Act to inform you as a consumer of the following: You are required by law to return batteries and rechargeable batteries. You can return them to us after use, to a municipal collection point or to your local retailer free of charge. Products are marked as follows:



The crossed-out trash cans mean that batteries and accumulators may not be disposed of by the consumer via household waste. The chemical symbol below means the following: Pb = battery contains lead, Cd = battery contains cadmium, Hg = battery contains mercury.

Note on lithium batteries: You can also recognize these lithium batteries or rechargeable batteries by the chemical symbol "Li". Please ensure that when returning lithium batteries or rechargeable batteries or leaving them in collection containers for used batteries at retailers or public waste disposal companies, the batteries or rechargeable batteries are completely discharged and the contact surfaces marked with the "+" and "-" symbols are insulated with adhesive tape in order to avoid any risk of fire.

7) Limitation of Liability

Triple A Import GmbH and/or their retailers are liable for damages caused by intentional or grossly negligent behavior by Triple A Import GmbH, a representative, or vicarious agent in accordance with legal directives. With the exception of injury to life, limb, or health, and breach of essential contractual obligations (cardinal obligations), Triple A Import GmbH and/or retailers are only liable for damages that can be attributed to intentional or grossly negligent behavior. This applies to indirect damages, in particular lost profits. Moreover, liability with regard to consumers due to an assumed guarantee – except in cases of intentional or grossly negligent behavior or where injury to life, limb, or health occurs, or breach of essential contractual obligations (cardinal obligations) – is limited to typical foreseeable damages at the conclusion of the contract, at the level of average damages typical for this contract. This applies to indirect damages, in particular lost profits. With regard to companies, except in cases of injury to life, limb, or health, or intentional or grossly negligent behavior, Triple A Import GmbH and/or its retailers' liability is limited to typical foreseeable damages at the conclusion of the contract, at the level of average damages typical for this contract. This applies to indirect damages, in particular lost profits.

No liability is accepted for damage due to:

- Non-compliance with the manual
- Improper use
- Unauthorized alterations
- Technical modifications
- Use of unapproved spare parts
- Use of unapproved accessories

Claims for liability under German product liability legislation remain unaffected.

8) Guarantee information

8.1. Contents of the Guarantee

Triple A Import GmbH grants the end customer a guarantee on material and processing defects in accordance with the following provisions. The end customer is any consumer who purchases the product. The guarantee period is **10 years** and begins with the expiry of the statutory warranty period of the country in which the buyer is domiciled. Statutory rights are not affected by the existence of this guarantee. The guarantee covers components that affect the functioning of the product. It does not include external changes to the appearance of the product due to normal wear and tear, accidental damage, abuse, or negligence. The guarantee also does not apply if operating and/or installation instructions are not observed.

In addition, the battery included with delivery is expressly excluded from this guarantee. The guarantee also excludes **condoms, lubricants, massage oils, care and cleaning products (such as disinfectants, powders, etc.), aphrodisiacs, batteries, accessories, promotional products, and Satisfyer One Night Stand**. Please note that attempting to open or disassemble the device or accessories will void this guarantee. The guarantee also becomes void in the event of improper installation or commissioning, or damage caused by force majeure or natural disasters, including but not limited to floods, fires, or frost damage.

Note: The bold and italicized instruction applies to rechargeable devices.

8.2. Scope and Use of the Guarantee

If complaints arise during the guarantee period and are communicated to us in writing and proven under the following conditions, the guarantee service shall be fulfilled by Triple A Import GmbH by replacing the product. The claim to granting of the guarantee service exists only for damage to the subject of the contract itself. Claims for loss of profit or further damages are excluded. To make a claim under the guarantee, it must be proven that the guarantee was still valid at the time the claim was made. Please retain the original purchase receipt together with the guarantee conditions for the

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duration of the guarantee period. Triple A Import GmbH reserves the right to refuse guarantee service if this proof cannot be provided. For guarantee claims, please send the product together with the original proof of purchase to the address displayed on www.eis.de for your region or to any other address communicated to you. Shipping costs must be borne by the customer and will not be refunded. When returning a product, please ensure that it is securely packaged for transport. Triple A Import GmbH assumes no liability for improper transport, insufficient packaging, or loss of the product during return shipment.

8.3. No Claim Under the Guarantee

If the defect reported is not covered by the guarantee, the consumer shall bear the costs incurred, including any labour costs for inspection.

8.4. Customer Support

If you have any problems, service issues, or guarantee claims regarding your Satisfyer product, please contact:
info@eis.de

8.5. Place of Jurisdiction and Applicable Law

German law applies, excluding the UN Convention on Contracts for the International Sale of Goods (CISG) of April 1980. The place of performance for obligations is **Bielefeld, Germany**. To the extent permitted by law, the place of **jurisdiction is Bielefeld, Germany**.

9) a. Manufacturer information and contact

Triple A Import GmbH

Am Lenkwerk 3, 33609 Bielefeld, Phone: 0800-4450000, Fax: 0800-4460000, Email for customers in Germany: info@eis.de, e-mail for customers in Austria: info@eis.at

b. Responsible importer / manufacturer for the following products:

Door 3: Satisfyer Massage Oil 'Vanilla & Tonka Bean'

Door 5: Satisfyer Lubricant 'Boogy Booty'

Door 7: Satisfyer Toy Cleaner

Door 16: Satisfyer Lubricant 'Cheeky Cherry'

Livondo GmbH

Kurt-Schumacher-Str. 22, 53113 Bonn, Germany
info@livondo.com, Tel. +49 228 – 289 255-0

Door 20: Satisfyer Massage Candle 'Cashmere Wood & Tonka Bean'

Rhöwa-Kerzen

Ursinusstraße 29, 36129 Gersfeld, Germany
info@kerzenverkauf.de, Tel. +49 (0) 6654/588